

K Kiona Idea Portal

We at Kiona want to give you as customers the best possible tools to enable you to do your job in the best possible way. We believe that you know what kind of functionality you need, and therefore we hope you want to share your best ideas for improving our products.

By sharing your ideas, helping us flesh them out by voting on the best ones, we can ensure you have Industry-leading tools that work the way you need!

New ideas are submitted here: [Kiona Ideas Portal](#)

- To be able to log in you need a Kiona Identity account.
- If you do not have an account, look for the sign-up link on the login page
- Once logged in, click the purple button **ADD A NEW IDEA**
- Fill in the required fields and give as many details as possible (Don't worry, if we don't understand what you mean, we will contact you!)

Once you have submitted an idea we will review it as soon as possible and you should receive regular updates. We review ideas weekly so it will take a few days before you hear from us.

Every week we pick out the three top ideas with the status **Future consideration** per segment, Building management, Energy management, and Retail and refrigeration, and decide to investigate them further. These ideas get the status Gathering insights where our Product Managers investigate this idea in more detail and decide if the idea should be developed or not.

All ideas that should be developed get the status **Likely to implement** and once every month our roadmap-team reviews this list and selects the highest-ranked ideas to be developed.

See the work-flow on next page!

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This is the main workflow we follow for each idea you submit.

What do the different stages mean?

Needs review

Future consideration

Gathering insights

Likely to implement

Planning to implement

Under development

Released

Will not implement

Already exists

This idea is awaiting review by our product management team

This Idea is not on our roadmap, but we welcome additional feedback

Our product management team is investigating this idea

This idea will be reviewed by our roadmap team that decide if it will be placed on the roadmap

This idea has been placed on our roadmap but no work has yet begun

This Idea is under development

This idea has been released from development and should soon be available

This idea is not a good fit for our strategy and will not be implemented

This idea can be achieved with existing functionality

